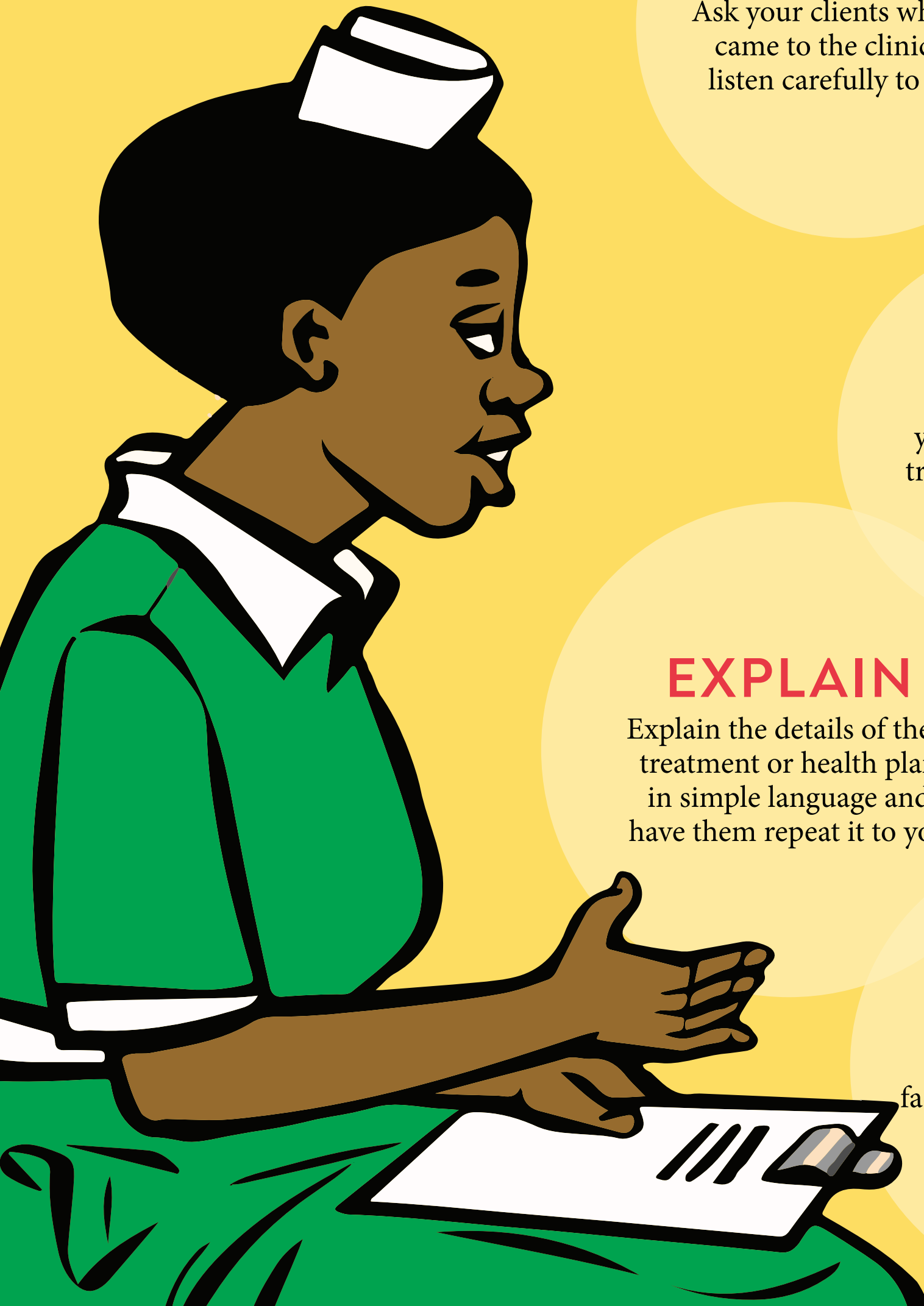


GATHER

Positive Ways to Involve Your Clients in Good Health Practices



GREET

your clients politely
and with a smile

ASK

Ask your clients why they
came to the clinic and
listen carefully to them

TELL

your clients about
their choices

HELP

your clients choose
treatment options or
plan for care

EXPLAIN

Explain the details of their
treatment or health plan
in simple language and
have them repeat it to you

REFER

Refer clients to other
facilities or services if needed



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